

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
CHOI, Unho

Customer No.: 30827

Application No.: 10/532,434

Confirmation No.: 9122

Filed: April 22, 2005

Art Unit: 2431

For: INTEGRATED COMPUTER EMERGENCY  
RESPONSE SYSTEM IN INFORMATION  
TECHNOLOGY STRUCTURE AND  
OPERATING METHOD THEREFOR

Examiner: Michael R. Vaughan

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION**

Sir:

In response to the Office Action dated November 12, 2009, please amend the patent application identified above as follows:

**INTRODUCTORY COMMENTS**

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 10 of this paper.